



Quality Statement

Quality Management

Aluline Ltd is committed to manufacturing and providing high quality products, effective project management, design, research & development, plus outstanding customer service. The pursuit of our mission will in turn lead us to our vision of being a high quality provider to the world's top food service and hospitality industry - based on strategic focus in the following key areas.

Grease Management Systems (GMS) will be designed and built to meet and (where appropriate) exceed the required tender specifications. This includes ensuring that we meet and exceed any relevant industry-specific regulations or standards. Aluline Ltd operates a Quality Management System (QMS) to ensure that we deliver consistent high quality. Our QMS is accredited to ISO 9001 (a copy of the certification is available on request).

Customer & Client Satisfaction

Aluline Ltd have set out to provide a standard that is second to none. Underpinning all our activities is a genuine conviction of how our services are delivered and is just as important as what is delivered. Putting the customer & client first therefore remains a priority. We work hard to develop a close working relationship. We listen carefully and respond quickly to changing needs.

Health, Safety and Security

Aluline Ltd recognises the importance of health, safety and security - during the manufacture /supply of the project and afterwards.

The company's health and safety policy sets out our commitment and outlines our approach to effective health and safety management. Our processes and procedures are designed not simply to meet legal requirements but to effectively deliver a healthy, safe and secure working environment for our employees and everyone else who might be affected by our work. Our Grease Management Systems (GMS) are designed, manufactured and built to meet relevant safety and regulatory standards.

Equality

We remain in no doubt that the contribution to the overall performance of the company by its employees, is a major factor in its ongoing success. We are committed to offering our employees fair terms and conditions, ensuring they have the skills and qualifications they need; also providing opportunities for training and development. Aluline Ltd welcomes employees from all ethnic and religious origins; the cultural diversity is appreciated and is seen to enhance productivity and design. No discrimination of any kind will be tolerated by our management team.

Sustainability

Aluline Ltd understands the importance of sustainability - in design, delivery and in continuing operation. From the moment we start, by identifying our clients requirements, to the point at which equipment has been installed and beyond, we use and apply superior systems, processes, equipment and standards. Our significant investment in I.T and our discerning approach to purchasing are examples of our efforts to adopt the best practice throughout our business. This is reflected in how we:

- Source sustainable materials and look for ethical suppliers.
- Work with the local community where appropriate.
- Design, manufacture and build energy-efficient units while minimising waste during production.

We have implemented an Environmental Management System accredited to BS14001. A copy of the certification is available on request, or details of our environmental management policy, processes and procedures are available on request. In particular, we ensure that the design of Grease Management Systems (GMS) meets the relevant environmental standards.

Our organisational values: *"Respect, Pride in the job, Commitment, Listening & Learning."*